

## Acting as the voice of the **security industry**

Confederation of European Security Services

### Standards 101

A tutorial to understand the strategic dimension of standards

Catherine PIANA
October 2019







## What if you could...

Raise the quality of private security services across Europe? Guide public and private buyers to select best value vs lowest price? Provide a guideline to the legislator based on the needs of the industry?

What if you could self regulate your industry and support its growth based on your own quality criteria?

This is the opportunity offered by standards.



## Some facts about standards

## Standards are adopted every day at national, European and International level;

 They are developed jointly by the stakeholders who are active in standardisation bodies

### They are voluntary and do not supersede legislation **BUT**

- European standards (CEN / CENELEC) supersede national standards
- Legislators and companies trust ISO and CEN standards and may use them as a basis for legislation and contracts
- Call for tenders may include compliance with standards as an obligation



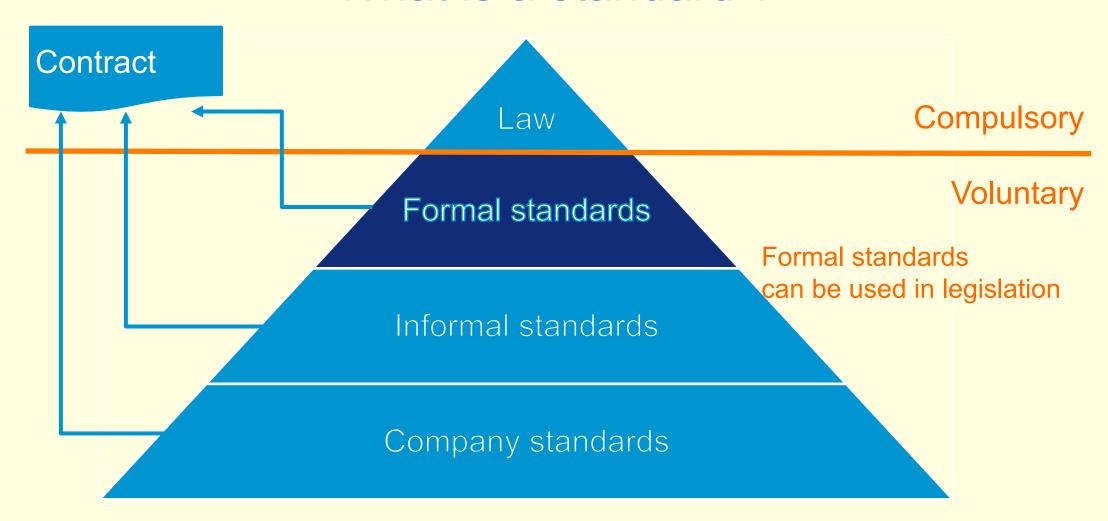
## The price to pay

- Standardisation is complex: you have to understand the rules and procedures
- Being involved at European (CEN/CENELEC) and/or International (ISO/IEC) requires that you join your national standards body
- You need to filter what is relevant for you and read the documents circulated by the relevant standardisation committees.
- Different countries have different ways of financing standardisation. Make sure you understand the budget implications of the annual fee, staff, and travel/accommodation expenses.
- If you a member of the national standards body you have to actively contribute to the work and understand the dynamics of the committee(s) you join: who's who, who supports you and who doesn't...

Getting involved in the standardisation process is necessary and requires commitment in time, money and energy.



## What is a standard?





## Different levels of standardisation

 National (AENOR, AFNOR, BSI, DIN, UNI, etc) National TCs and "Mirror Committees" of European (ie CEN) TCs

European



**CEN TC 439 – Private Security Services** 

**CEN TC 391 – Societal Security** 

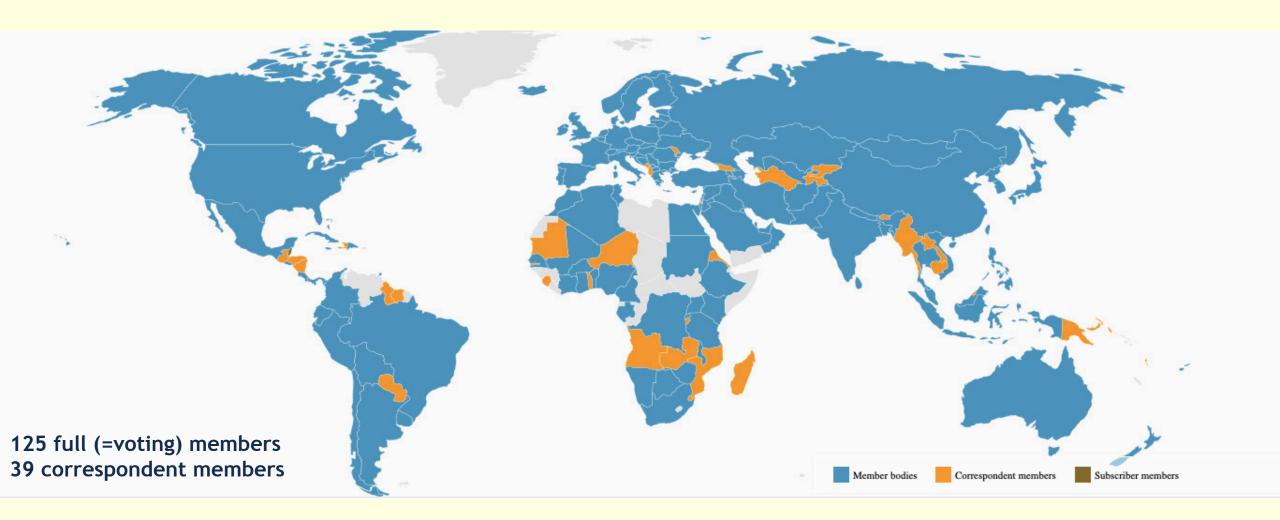
International



ISO TC 292 - Security and Resilience



## The ISO Community





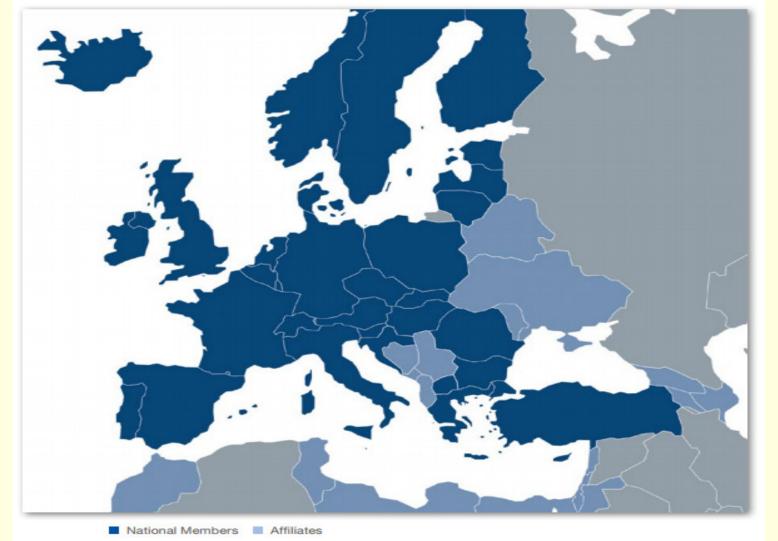
## The CEN community

### 33 voting members

(28 EU countries + North Macedonia + Turkey + 3 EFTA countries: Iceland, Norway, Switzerland)

CoESS Members can join meetings by being members of their National Standards Body

#### **CEN MEMBERS AND AFFILIATES**





## CEN vs ISO: some important differences

CEN

Votes: >55% in favour AND representing >65% of population of members

Supersede national Norms: National Standards Bodies MUST take them up in their catalog

**Does NOT supersede legislation** (if a norm provision contradicts existing legislation, an « A-Deviation » in the norm indicates which provision is not applicable in a specific country)

ISO

Votes: 2/3 majority of the P-members only and max ¼ of negative votes from P- and O-members (P= participating; O= Observer)

National Standards Body <u>may or may not</u> take up ISO norms in their catalog



## Weights in CEN

#### 29 votes

• France, Germany, Italy, Turkey, UK

#### 27 votes

• Poland, Spain

14 votes: Romania

13 Votes: Netherlands

#### 12 Votes

• Belgium, Czech Rep., Greece, Hungary, Portugal

#### 10 Votes

• Austria, Bulgaria, Sweden, Switzerland

#### 7 Votes

Croatia, Denmark, Finland, Ireland, Lithuania, Norway, Slovakia

#### 4 Votes

Cyprus, Estonia, North Macedonia, Latvia, Luxembourg, Slovenia

#### 3 Votes

• Iceland, Malta





#### CEN TC 439 Convenor: C Piana (CoESS)

EN 15602

Security Services Providers -Terminology

#### EN 16082

**Aviation and Airport Security** 



EN 16747

Maritime and Port Security



#### Ongoing projects:

- Private Security
   Providers to Critical
   Infrastructure
- Revision EN15602



#### TC 292 WG 6 "Security and Resilience"

#### ISO 18788

Management system for private security operations – requirements with guidance

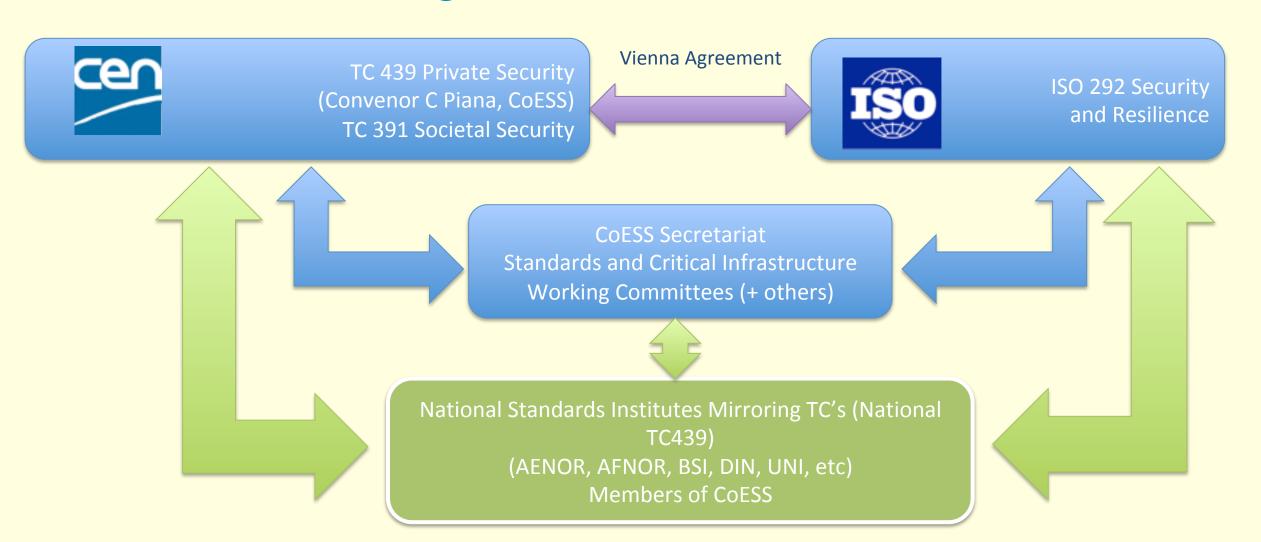


#### Ongoing projects:

- Security Architecture
- Security Plan
- Security by Design



## How it all fits together





### Call to action



## Resources to be dedicated to TC 439:

Experts joining the TC

# Single point of contact in the National Associations for CoESS to coordinate

- Expertise
- Advice



### In an ideal world

#### **National Associations:**

- Circulate this short PPT to their members with a request to read, give feedback and volunteer to join the work
- Designate a contact point for standards matters
- Get this contact person to join the national standards body's mirroring committee to TC 439
- Get this contact person to join the meetings of CEN TC439 (2-3 per year) and be part of the WC Standards network
- Pass on the information from CoESS and recommendations for voting when these are sent



## Thank you for reading this!

For further information, please contact:

Catherine Piana, CoESS Director General, CEN TC439 Convenor <a href="mailto:catherine@coess.eu">catherine@coess.eu</a>
www.coess.eu

22/07/20